



Areas of Expertise (Adults)

- Brain Injuries
- Spinal cord injuries
- Major and polytrauma
- Orthopaedic injuries
- Musculoskeletal, including soft tissue injuries
- Medical conditions
- Sensory needs
- Post-traumatic stress

Professional Registration and Memberships

- Health and Care Professions Council (HCPC)
- Royal College of Occupational Therapists (RCOT)
- Case Management Society of the UK (CMSUK)
- British Association of Brain Injury and Complex Case Management (BABICM)

Qualifications

- Master of Science in Rehabilitation Counselling, Brunel University, London
- Diploma of the Royal College of Occupational Therapists, St Loyes College, Exeter
- Level 5 NVQ Operational Management, Chartered Management Institute
- PRINCE2 Project Management Practitioner, APMG International

Hugh Cole

DipRCOT MSc

Clinical Manager

Personal Statement

Hugh is an experienced case manager and clinical manager with an extensive background as a senior health and social care professional. He has worked in both the private and public healthcare sectors. Since 2011 Hugh has worked as a case manager and clinical manager in the private sector, following previous senior social care roles as a service manager and commissioning manager. As a case manager, Hugh has worked with adults with acquired brain injury, multiple traumatic injuries and complex orthopaedic injuries. He has co-ordinated rehabilitation programmes for his clients and has experience of managing large care teams. He has prepared litigation reports addressing clients' care and equipment needs since 2013.

Hugh is Clinical Manager for Keystone Case Management and he is involved in supervision, training and mentoring of case management colleagues, with a focus on ensuring high quality standards of service delivery. Hugh is also the lead manager for safeguarding and risk management. He maintains a small caseload, supporting catastrophically injured clients.

Hugh maintains his continuing professional development requirements and has an enhanced disclosure and barring service certificate. Hugh undertakes regular refresher training in the Revised Civil Procedure Rules.