



## Louise Coventry

RGN DipHE BSc(Hons)

Clinical Care Lead and Case Manager

### Personal Statement

Louise is an experienced nurse case manager and CQC registered manager. She has expertise working in both the NHS since 2001, and the private sector since 2020. Prior to moving into case management in 2021, Louise held leading roles as a specialist nurse in pain management services, care home manager and senior nurse in neurorehabilitation.

As a case manager, Louise works with both adults and children who have complex and life changing conditions such as brain injuries, trauma and orthopaedic injuries including amputations, cerebral palsy and epilepsy. She holistically assesses needs, prepares recommendations, engages rehabilitation professionals. Louise also recruits, supervises and manages 24-hour care teams to support her clients in the community, as well as support workers to facilitate greater community access and quality of life.

Louise has used her expertise to mentor student nurses, in clinical supervision, training of allied healthcare professionals and on university panels for interviews of pre-registration nurses. She is skilled in managing multidisciplinary (MDT) teams, building and writing client care plans, advising case manager colleagues and working closely with MDT teams and legal parties to ensure optimal outcomes for her clients and their families.

As care lead for Keystone Case Management, Louise ensures company-wide compliance with health and social care regulation. She regularly meets with and audits compliance of care teams to ensure excellent standards of care.

Louise maintains her continuing professional development and mandatory nursing revalidation by attending regular courses and conferences within the case management and nursing sectors.

### Areas of Expertise (Children and Adults)

- Brain injuries
- Stroke
- Spinal cord injuries
- Amputation, lower limb
- Orthopaedic injuries
- Major and polytrauma
- Cerebral palsy
- Medical conditions
- Pain management
- Post-traumatic stress
- Substance misuse

### Professional Registration and Memberships

- Nursing and Midwifery Council (NMC)
- Royal College of Nursing (RCN)
- Case Management Society of the United Kingdom (CMSUK)

### Qualifications

- Registered Nurse Diploma in Higher Education, University of Northampton
- Bachelor of Science (Honours) Professional Practice, University of Northampton